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South Australian Tourism Awards SILVER

South Australian Tourism Awards

FINALIST

蓝湖大洋路3天2夜奇景之旅 | 巴士团

阿德莱德 > 蓝湖 > 大洋路 > 墨尔本

出发日期: **阿德莱德**每周六始发, 墨尔本每周日始发。

淘金古镇 地质奇观

被誉为"大自然神来之笔"的石灰岩海岸,历经了数千万年的自然洗礼,被完美雕琢成了如今的天然乐园 绵延壮阔的海岸线, 人迹罕至的长沙滩, 全球闻名的鸟类湿地家园, 变幻莫测的火山湖, 千奇百怪的岩洞, 神圣壮美的大洋路……这段衔接了"艺术之都"南澳首府阿德莱德与"花园之城"维州首府墨尔本的旅途, 可让您尽情享受海滨风光, 感悟人文历史, 惊叹地质奇观, 徜徉田园情怀, 沉醉美酒美食!

阿德莱德至甘比尔山

甘比尔山至阿波罗湾

阿波罗湾至墨尔本



墨尔本



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www.amazetour.com



◎ 蓝湖大洋路 3 天 2 夜 奇景之旅 | 巴士团

早上 08:30AM (澳洲中部时间) 与阿德莱德司导会合, 由"艺术之都"南澳首

随后,前往位于桂珍湾南部海岸的淘金历史名镇,重要渔港罗布(Robe)。参观具代表性的 "淘金热"时期建筑以及后世人对于这段历史的铭记——石质方尖碑,罗布海关大楼,华人登

陆纪念碑与"友谊之门"牌坊。您可从中感受到19世纪中叶澳洲第二大商贸登陆港的昔日"繁

由罗布经海滩港(Beachport)前往"蓝湖之城"甘比尔山市(Mount Gambier)的途中, 沿着鲍曼海景观光路行驶,南大洋魅力十足的海岸风光会令人心旷神怡。您可以漫步南澳第二长的 码头, 欣赏被昵称为迷你"死海"的西罗亚盐池(super salty Pool of Siloam), 并在喷水岩石 (Blowhole Rock) 体会大海的咆哮。下午约 17:30PM 抵达南澳第二大城市,有着诸多地质奇观的

华"、并深入了解到罗布在南澳乃至澳洲华人移民史举足轻重的历史地位、缅怀华人先驱淘金

府阿德莱德出发(统一上车点 Adelaide Central Bus Station-85 Franklin

Kingston SE 与澳洲大名鼎鼎的龙虾王"拉里"合影并享用午餐(自理)。

甘比尔山市, 送抵住宿点 (司导与专车服务结束), 享用晚餐 (自理)。

Street). 沿着山清水秀、田园风光如画的阿德莱德山丘陵一路 向东南, 途径澳洲 "母亲河" 穆理河下游最大的城市穆理布里奇,

以及有著"自然宝库"美誉的库容国家公园, 在海鲜小镇

出发日期:阿德莱德每周六始发 Tour Code: AMTSAVIC1920-2N 澳币 \$560

奥币 \$95* ^起

100km W (O

阿德莱德 Adelaide

> 海滩港 Beachport

O 甘比尔山市 Mount Gambier 小镇科拉克

十二门徒石

12 Apostles

滨海小镇阿波罗湾 Apollo Bay

第二日

第一日

周六

甘比尔山至阿波罗湾

者的筚路蓝缕。

阿德莱德至甘比尔山

早餐后办理退房,早上09:00AM与司导会合,开始甘比尔山半日"地理探索"之旅。首站拜访洞穴 花园 (Umpherston Sinkhole),这座天然灰岩坑内如今花草植被满目,漫步园中,美不胜收! 继 而前往远古时代即已存在的大型火山口湖——蓝湖(Blue Lake),欣赏作为整个山城瑰宝的,一年 四季变幻莫测的"蓝色狂想曲"。登临位于甘比尔山顶峰的制高点百年塔(Centenary Tower),将 湖区市景尽收眼底。途经戈登方尖纪念碑,遐想澳洲著名诗人与马术家亚当·林赛·戈登当年那惊心 动魄的一跃。用完午餐(自理),告別海滨、转战内陆、跨越原野丘陵、进入维州境内、驶向坐落於 雄威的奥特威山麓,呈半月形的海湾——滨海小镇阿波罗湾(Apollo Bay)。下午约 17:30PM(澳 洲东部时间)抵达住宿点(3星/3.5星)入住(司导与专车服务结束)。阿波罗湾海产渔业兴旺、客 人可自由漫步小镇, 感受滨海小镇的祥和宁静, 或是前往海滩欣赏日落, 晚餐自理。



阿波罗湾至墨尔本 - 大洋路

客人可自行起早欣赏日出(无司导带领),早餐后办理退房,早上09:00AM(澳洲东部时间)左右 与墨尔本司导会合(具体时间司导会在前一晚通知),开始大洋路一日精华游。一路沿着崎岖的海岸线,



穿行於绿意盎然的奥特威温带雨林国家公园,更有机会漫步于树顶之上 (Otway Treetop Walk),俯瞰雨林风情(自 费项目)。继而前往坎贝尔港小镇,一路沉醉于大洋路壮丽的海景(午餐自理)。午后驱车至坎贝尔港国立公园 (Port Campbell National park),观赏大洋路最著名的景点十二门徒石 (12 Apostles)。十二门徒石矗立於南太平洋上, 形态各异,历经了数百万年风刀浪剑的侵蚀岁月,在大自然的鬼斧神工之下,呈现出了奇迹般的壮美景色。悬崖边的 吉普森阶梯 (Gibson Steps) 一直降至海滩,您可选择沿着海岸线步行,欣赏十二门徒石最美的一面,或选择搭乘直 升机**(自费项目)高空鸟瞰十二门徒石景区的全景。大洋路的另一壮丽景点是六合谷 (Loch Ard Gorge, 又名沉船 -山谷两傍陡峭的崖壁伸展延长成狭窄的出海口,站在悬崖顶部远眺,颇有沧海桑田,世事无常之感。若时 间允许,还可前往瑰丽的伦敦桥 (London Bridge) 与岩穴 (The Grotto)*。伦敦桥原本是位于海边,天然形成的拱 门隧道,因其外观与英国伦敦桥相似而得名,部分桥面於 1990 年崩塌,后改称其为伦敦断桥。在岩穴,您可以亲 密接触到如"千堆雪"般的海浪,若时机恰好,还能够看到阳光透过水雾照射入洞中而幻化出的斑斓彩虹。(* 赠送 行程的实践条件: 1. 时间允许; 2. 经全团客人同意)。随后前往墨尔本,约下午 19:30PM 抵达墨尔本市区 - 唐人街(司 导与专车服务结束、统一下车点为 224 - 226 Lonsdale St. Melbourne CBD)。客人可自行前往酒店办理入住并享用 晚餐(酒店与晚餐自理)。



墨尔本(自由活动/自选行程日)

被誉为"花园之城"的墨尔本,高居"全球最移居城市"榜首,是维州的政治、经济、文化与艺术中心,引领著时尚、音乐、饮食、体育、 建筑等诸多潮流。您可以搭乘市区古董电车穿梭於墨尔本的大街小巷,在南半球最大的露天市场"维多利亚市场"淘宝,在藏品丰富的墨尔 本博物馆求知,在联邦广场与金碧辉煌的弗林德斯火车站感受现代都市繁华,在博克街与柯林斯街尽情购物,在亚拉河畔欣赏华灯初上……

希望继续维州观光的客人可选择参加墨尔本市区以及周边地区行程丰富的一日游/多日游套餐(可於订团时即提前预订,一日游/多日游套餐及酒店加晚请向旅行社实时查询)。

墨尔本 > 阿德莱德 ● 石灰岩海岸 3 天 2 夜 奇景之旅 | 巴士团

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团 费 含:两晚 3 星 /3.5 星住宿,含早 / 简式早餐,中文司兼导服务,全程专车。 团费不含:单词差价 (每人加收 AUD\$180.00),第三天晚上的住宿,回程州际巴士或回程机票,单趟接 / 送(上 / 下车集合点至酒店 / 机场),所有午餐与晚餐,行程中未含的自费项目,旅游保险,个人消费。 备 注 :自费项目 ** 请统一自司导处订购,旺季 / 节假日会有附加费用产生(具体请实时查询),报名预订受限于实际成团可能性(酒店房间、天气等不可抗力或第三方因素影响),请向旅行社查询成团情况。

1.儿童*(3-12岁),一成人一儿童两人成行,儿童须以成人计价。2.为保度其他乘客利益。请自时或提前抵达上车集合点。逾时不候、并将现作并仅、恕不予退款、不予改制。3.本公司超戏建议客人购买旅游保险。如遇机械故障、天气因素等不可抗力影响而造成 的任何行程更改和损失,以及任何意外事故和的亡,本公司郑不负责、不予赔偿1.4.本公司保留变更或取消行程。替换或取消旅游项目、缩短或进长行程的权利。5.公众原则、学校聚期以及赛事节庆活动期间。如有价格变动,本公司不再另行通知。6.发情短瞪 在速洲境内旅行的客人请自带牙膏、牙刷、拖鞋、电源转换器等。7. 波洲境内所有酒店房间均为无烟房(Nosmoking Room),严朝吸烟、南澳所有车辆内与公共交通候车区、室内公共场所,户外用银区、儿童娱乐区等均严禁吸烟、否则一切后果(含罚款等)均由客人自负! 客人若儒取消行程,则: ●出发日前 7 天外取消行程,游客须支付总价的 10%。●出发日前 48 小时外至 7 天(含)内取消行程,游客须支付总价的 50%。●在出发前 48 小时(含)内取消,或未在出发日出现,或提前离开的游客,须全额支付费用。



墨尔本至阿波罗湾

早上 09:00AM (澳洲东部时间) 与墨尔本司导会合后, 由墨尔本出发 (统一上 车点为 224 - 226 Lonsdale St, Melbourne CBD)。第一站前往吉朗东海滩 (Geelong Eastern Beach) 欣赏趣致可爱的人形系船柱; 随 后在冲浪天堂托基(Torquay)用午餐(自理),并参观澳洲另一 知名冲浪景点贝尔海滩 (Bell beach): 途径欧美风情小镇安格

尔西 (Anglesea) 与艾瑞斯因莱特 (Aireys Inlet), 拜访澳洲最美的小红帽灯塔 (Split point lighthouse)。在大洋路(Great Ocean Road)牌坊了解大洋路历史,拜访维州人 最爱的度假胜地之一,童话般的小镇洛恩(Lorne),在 Look Out 登高赏海。沿路寻访 观赏野生考拉,并亲手喂七彩大鹦鹉。下午约 16:30PM 抵达阿波罗湾(Apollo Bay) 的住宿点。客人可自由漫步,感受滨海小镇的祥和宁静,晚餐自理。晚上 19:00PM 在司导 的带领下夜游蓝光虫洞*,寻找那如星河般,会令你毕生难忘的奇景(*仅在天气、季节允 许的情况下, 冬季时节会先游览蓝光虫洞, 后送抵住宿点)。

第一日

周日

阿波罗湾至甘比尔山 - 大洋路

客人可自行起早欣赏日出(无司导带领),早餐盒前一天晚上领取,早餐后办理退 房。早上 09:00AM (澳洲东部时间) 左右与阿德莱德司导会合(具体时间司导 会在前一晚通知),开始大洋路一日精华游。一路沿着崎岖的海岸线,穿行於绿 意盎然的奥特威温带雨林国家公园,更有机会漫步于树顶之上 (Otway Treetop Walk),俯瞰雨林风情(自费项目)。继而前往坎贝尔港小镇,一路沉醉于大洋路

壮丽的海景(午餐自理)。午后驱车至坎贝尔港国立公园(Port Campbell National park),观赏大洋路最著名的 景点十二门徒石 (12 Apostles)。十二门徒石矗立於南太平洋上,形态各异,历经了数百万年风刀浪剑的侵蚀岁月, 在大自然的鬼斧神工之下,呈现出了奇迹般的壮美景色。悬崖边的吉普森阶梯 (Gibson Steps) 一直降至海滩,您 可选择沿着海岸线步行,欣赏十二门徒石最美的一面。大洋路的另一壮丽景点是六合谷 (Loch Ard Gorge, 又名 沉船峡谷)——山谷两傍陡峭的崖壁伸展延长成狭窄的出海口,站在悬崖顶部远眺,颇有沧海桑田,世事无常之感。 若时间允许,还可前往瑰丽的伦敦桥 (London Bridge) 与岩穴 (The Grotto)*。伦敦桥原本是位于海边,天然形 成的拱门隧道,因其外观与英国伦敦桥相似而得名,部分桥面於1990年崩塌,后改称其为伦敦断桥。在岩穴、 您可以亲密接触到如"千堆雪"般的海浪,若时机恰好,还能够看到阳光透过水雾照射入洞中而幻化出的斑斓彩虹。

阿德莱德

Adelaide

海滩港

Beachport

○甘比尔山市

十二门徒石

12 Apostles

Mount Gambier

(* 赠送行程的实践条件: 1. 时间允许; 2. 经全团客人同意。) 随后启程前往南澳第二大城市, 有着诸多地质奇观的甘比尔山市 (Mount Gambier),下午约17:30PM左右(澳洲中部时间)抵达住宿点(司导与专车服务结束),晚餐自理。



甘比尔山至阿德莱德

用完早餐退房后, 早上 09:00AM (澳洲中部时间) 住宿点与司导会合, 开始甘比尔山半日"地理探索" 之旅。首站拜访洞穴花园(Umpherston Sinkhole),这座天然灰岩坑内如今花草植被满目,漫步园中, 美不胜收! 继而前往远古时代即已存在的大型火山口湖——蓝湖(Blue Lake),欣赏作为整个山城 瑰宝的,一年四季变幻莫测的"蓝色狂想曲"。登临位于甘比尔山顶峰的制高点百年塔 (Centenary Tower),将湖区市景尽收眼底。途经戈登方尖纪念碑,遐想澳洲著名诗人与马术家亚 当·林赛·戈登当年那惊心动魄的一跃。

午餐自理后,途经南澳神秘红土葡萄酒产区库纳瓦拉(Coonawarra)以及澳洲"母亲河"穆理河 下游最大的城市穆理布里奇(Murray Bridge),沿着山清水秀、田园风光如<mark>画的阿德莱德山丘陵</mark>一 路向西北前行,下午约 18:15PM 抵达"艺术之都"南澳首府阿德莱德(司导与专车服务结束,统一 下车点为 Adelaide Central Bus Station, 85 Franklin Street),结束石灰岩海岸 3 天 2 夜奇景 之旅。客人可自行前往酒店办理入住并享用晚餐(酒店与晚餐自理)。



奥币 \$95* ^起

小镇科拉克

W(O

滨海小镇阿波罗湾

Apollo Bay

100km



阿德莱德(自由活动/自选行程日)

' 艺术之都 " 阿德莱德,是南澳的政治、商贸、文化、教育、艺术与体育中心,频繁登上" 全球十大宜居城市 "、" 全球十佳旅游城市 " 、 ' 全球最棒城市 TOP10" 等颇具影响力的榜单,名列前茅。阿德莱德有着无数的美誉:" 花园之城 " 一城市绿化率高达 45%,绿意盎然、 色彩斑斓; "教堂之城"—受到宗教自由与政治民主的影响,历史悠久的教堂林立; "休闲之都"—闲适轻松、惬意笃定的田园氛围; "节庆之都"—四季不断、缤纷多姿的节庆活动与澳大利亚乃至国际赛事; "南半球的雅典"—大街小巷弥散着的小西欧情调的建筑与艺术气息。 国际权威旅游指南《孤寂星球》(Lonely Planet)称赞曰: "阿德莱德这座城市, 不经意之间散发出优雅气质, 宛如一瓶窖藏多年的红酒, 静候着您来开启品味。

(建议当日回程/接驳航班或州际大巴离开时间定于晚上19:30分以后)

希望继续在南澳观光的客人可选择参加阿德莱德市区以及周边地区行程丰富的一日游/多日游套餐(可於订团时即提前预订,一日游/多日游套餐及酒店加晚请向旅行社实时查询)。

阿德莱德 > 蓝湖 > 阿德莱德 ● 蓝湖 3 天 2 夜 醇美之旅

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库纳瓦拉

团 费 含:两晚 3 星 /3.5 星住宿,含早 / 简式早餐,中文司兼导服务,全程专车。 团费不含:单词差价 (每人加收 AUD\$180.00),第三天晚上的住宿,回程州际巴士或回程机票,单趟接 / 送(上 / 下车集合点至酒店 / 机场),所有午餐与晚餐,行程中未含的自费项目,旅游保险,个人消费。 备 注 :自费项目 ** 请统一自司导处订购,旺季 / 节假日会有附加费用产生(具体请实时查询),报名预订受限于实际成团可能性(酒店房间、天气等不可抗力或第三方因素影响),请向旅行社查询成团情况。

1.儿童*(3·12 岁)、一成人一儿童两人成行、儿童须以成人计价。2.为保障其他乘客利益、请能时或提前报达上车集合点、途时不候、并将很作弃权、怨不予退款、不予改明。3.本公司超观建议客人购买旅游保险。如遇机械故障、天气因素等不可抗力影响而造成 的任何行程更改和损失,以及任何意外事故和访亡,本公司郑不负责、不予赔偿1.4.本公司保留变更或取消行程。替换或取消旅游项目、细短或延长行宿的权利。5.公众照明、学校殿期以及赛事节庆活动期间,如有价格至动,本公司不再另行通知。6.发情短醒 在遂州境内旅行的客人请自带牙膏、牙别、拖鞋、电源特换器等。7. 波州境内所有酒店房间均为无烟房(Nosmoking Room),严禁吸烟、南澳所有车辆内与公共交通候车区、室内公共场所,户外用银区、儿童娱乐区等均严禁吸烟、否则一切后果(含罚款等)均由客人自负!

客人若儒取消行程,则: ●出发日前 7 天外取消行程,游客须支付总价的 10%。●出发日前 48 小时外至 7 天(含)内取消行程,游客须支付总价的 50%。●在出发前 48 小时(含)内取消,或未在出发日出现,或提前离开的游客,须全额支付费用。



◎ 蓝湖 3 天 2 夜 醇美之旅 | 巴士团

出发日期:**阿德莱德**每周六始发 Tour Code: AMTMGB1920-2N

阿德莱德

Adelaide

海滩港

Beachpor

澳币 \$295

库纳瓦拉 Coonawarra

Mount Gambier

●甘比尔山市

100km

澳币 \$95* 起

第一日每星期六

阿德莱德至甘比尔山

早上 08:30AM(澳洲阿德莱德时间)与阿德莱德司导会合,由"艺术之都"南澳首府阿德莱德出发(统一上车点 Adelaide Central Bus Station-85 Franklin Street),沿着山清水秀、田园风光如画的阿德莱德山丘陵一路向东南,途径澳洲"母亲河"穆理河下游最大的城市穆理布里奇,以及有著"自然宝库"美誉的库容国家公园,在海鲜小镇 Kingston SE 与澳洲大名鼎鼎的龙虾王"拉里"合影并享用午餐(自理)。

随后,前往位于桂珍湾南部海岸的淘金历史名镇,重要渔港罗布(Robe)。参观具代表性的"淘金热"时期建筑以及后世人对于这段历史的铭记——石质方尖碑,罗布海关大楼,华人登陆纪念碑与"友谊之门"牌坊。您可从中感受到 19 世纪中叶澳洲第二大商贸登陆港的昔日"繁华",并深入了解到罗布在南澳乃至澳洲华人移民史举足轻重的历史地位,缅怀华人先驱淘金者的筚路蓝缕。

由罗布经海滩港(Beachport)前往"蓝湖之城"甘比尔山市(Mount Gambier)的途中,沿着鲍曼海景观光路行驶,南大洋魅力十足的海岸风光会令人心旷神怡。您可以漫步南澳第二长的码头,欣赏被昵称为迷你"死海"的西罗亚盐池(super salty Pool of Siloam),并在喷水岩石(Blowhole Rock)体会大海的咆哮。下午约 17:30PM 抵达南澳第二大城市,有着诸多地质奇观的甘比尔山市,送抵住宿点(司导与专车服务结束),享用晚餐(自理)。

第二日每星期日

甘比尔山半日观光 + 半日自由活动 或 升级库纳瓦拉红酒之旅

享用早餐后,早上 09:00AM 与司导会合(升级**库纳瓦拉精品红酒之旅的客人需办理退房手续), 开始甘比尔山半日"地理探索"之旅。首站拜访洞穴花园(Umpherston Sinkhole),这座天然灰 岩坑内如今花草植被满目,漫步园中,美不胜收!继而前往远古时代即已存在的大型火山口湖——蓝 湖(Blue Lake),欣赏作为整个山城瑰宝的,一年四季变幻莫测的"蓝色狂想曲"。登临位于甘比 尔山顶峰的制高点百年塔(Centenary Tower),将湖区市景尽收眼底。途经戈登方尖纪念碑,遐 想澳洲著名诗人与马术家亚当·林赛·戈登当年那惊心动魄的一跃。

用完午餐(自理)后,下午客人可自由活动,晚上自行返回住宿点休息。甘比尔山作为南澳州第二大城市,有着深厚的历史文化资源,常年会举办多种不同类型的文娱、体育、美食美酒活动,相关活动与出行路线和交通安排,请向下榻点前台咨询(自理)。





◎ 库纳瓦拉 精品红酒之旅

Tour Code: AMTMGBCWA1920

请补差价: 成人 澳币 \$150.00 / 兒童 澳币 \$100.00* 起

享用午餐(自理)后,请于下午 1 点(澳洲阿德莱德时间)在甘比尔山市的指定地点(司导会联络通知)与中文司导会合,搭乘专车前往被全球顶级酿酒师视为"黄金宝地",以盛产赤霞珠佳酿而闻名的库纳瓦拉(Coonawarra)。在经验丰富的中文司导的陪同讲解下,拜访该葡萄酒产区"历史最悠久的名庄"酝思酒庄(Wynns Coonawarra Estate),品鉴产区佳酿,感受库纳瓦拉葡萄酒文化的深厚底蕴。在古老的地标车站合影,探索库纳瓦拉历史中鲜少为世人所了解的另一段辉煌。

深入屡获殊荣的古口一百号(Hunderd of Comaum)葡萄园 + 酿酒厂参观,解密葡萄酒酿造的全过程,向成为"葡萄酒专家"进阶。漫步环绕着酒厂的原始树林、邂逅可爱的野生袋鼠。入住位于葡萄田园旁的乡村度假小屋,体验宁静祥和的南澳葡萄园农庄生活(中文司导与专车服务结束)。一顿由专业私厨精心准备,符合中国人口味的澳式烧烤晚餐,会让你感受到澳洲人的豪爽,并有机会与酒庄庄主一同品酒交流,增长对美酒的品鉴能力。晚餐后,伴着凉爽的夜风袭袭,你还将拥有难得的机会,使用天文望远镜欣赏到漫天璀璨的星河(受天气、时间等条件限制)。



甘比尔山 / 库纳瓦拉至阿德莱德

早餐后,早上 07:45AM(澳洲阿德莱德时间)在住宿点等候预约好的出租车至甘比尔山车站,再搭乘 08:15AM 英文巴士返回阿德莱德市区(约下午三点左右),结束三天两夜的愉快旅行。

升级**库纳瓦拉精品红酒之旅

清晨在鸟语花香起身,呼吸一下新鲜的空气。你可用酒庄提供的新鲜食材,亲自动手制作早餐并享用。之后,自行办理退房手续。早上09:00AM (澳洲南澳时间) 送往库纳瓦拉车站, 再搭乘 09:37AM 英文巴士返回阿德莱德市区 (约下午三点左右), 结束三天两夜的愉快旅行。

阿德莱德 > 墨尔本 ● 蓝湖大洋路 3 天 2 夜 奇景之旅 | 巴士团

更多详情查询, 请登录我们的网站!

Tour Code: AMTSAVIC1920-2N www.amazetour.com



团

团 费 含: 两晚 3 星 /3.5 星住宿(含早 / 简式早餐,参加升级***库纳瓦拉精品红酒之旅的客人第三日早餐提供食材,需自制),中文司导与专车服务(仅限第一日至第二日午前; 选择升级库纳瓦拉红酒之旅的客人,中文司导服务会延至第二日午后),第三日由石灰岩海岸返程回阿德莱德市的巴士(英文司机,由甘比尔山车站或库纳瓦拉车站上车, 含由下榻点至相关车站的英文出租车服务)

含由了确点主相关手站的英义出租车贩务/ 11费不含:单间差价(每人加收 AUD\$180.00),司导服务费每人每天澳币 A\$5.00,第三天晚上的酒店住宿,所有行程中未含的午餐与晚餐,行程中未含的自费项目**(请统一自司导处订购), 个人消费 旅游保险

注意 *儿童(3-12 岁);一成人一儿童两人成行、儿童须以成人计价*为保障其他乘客利益、请准时抵达出发地、逾时不候、并将损作弃权、不予退款、不予改期。*本公司保留修改行程、取消或替换旅游项目、缩短或延长行程的权利。*本公司强烈 事功 建议客人购买旅游保险。如遇机械效障、天气因素等不可抗力影响而造成的任何行程更改和损失、以及任何意外事故和伤亡、本公司恕不负责、不予赔偿。*公众假期、学校假期以及赛事节庆活动期间、如有价格变动、本公司不再另行通知。

客人若嚮取消行程,則: ●出发日前 7 天外取消行程,游客须支付总价的 10%。●出发日前 48 小时外至 7 天(含)内取消行程,游客须支付总价的 50%。●在出发前 48 小时(含)内取消,或未在出发日出现,或提前离开的游客,须全额支付费用。

Terms & Conditions

Booking conditions: it is important that you read and understand the following conditions before making your booking.

OUR CONTRACT

OUR CONTRACT
All bookings are made with Tranquil Travel Service Pty Ltd (ACN 086 970 658) trading as AmazeTour (AmazeTour). By booking a trip with AmazeTour the customer is deemed to have agreed to these booking conditions (which constitute the entire agreement between the customer and AmazeTour) and the customer's booking will be accepted by AmazeTour on this basis. The products and services to be provided to the customer are those referred to in the booking confirmation invoice.

The customer is required to pay a deposit of 25% of the total tour cost for the booking to be confirmed.

ACCEPTANCE OF BOOKING AND BALANCE OF PAYMENT
Acceptance of the customer's booking will be confirmed in writing by AmazeTour. The balance of the total tour cost is due no later than 7 days prior to the tour departure date as detailed in the booking confirmation invoice.
Failure to pay in full on or before the due date for payment may result in a late payment fee of AUD\$55 per booking or cancellation of the booking.
For bookings made within 5 days of departure, full payment must be received prior to the chosen tour departure date as detailed in the booking confirmation invoice.
Payments by Visa or Master Card will incur a 3% fee. American Express & Diners cards are not acceptable.

DEVIATION FEES AND SURCHARGE

DEVIATION FEES AND SURCHARGE
All prices indicated on the booking confirmation invoice are based on group and/or individual travel. If the customer deviates from the set itinerary, the customer is not entitled to any refund whatsoever (including but not limited to unused tickets, unused admission fees and unused portion of the tour). Arrangements for itinerary deviation such as transport, accommodation, restaurants, tours etc. outside the set group and/or individual travel arrangements/dates are at costs in addition to the original price(s) set out in the booking confirmation invoice.

AIRLINE FUEL SURCHARGES

AIRLINE FUEL SURCHARGES
Since 2004 Airlines have been charging a fuel levy surcharge, on top of the normal airline ticket price, in order to cover the increased cost of aviation fuel. As fuel prices have fluctuated, so too has the amount the airlines charge for this levy. This amount is detailed in the booking confirmation invoice and is subject to change until the airline ticket is issue. (All tour packages that are inclusive of flights will be subject to airline fuel surcharges that will be applied from time to time by the airline and will be in addition to the cost of the tour. These fees cannot be waived.) cannot be waived.)

CANCELLATION BY CUSTOMER

CANCELLATION BY CUSTOMER
All cancellations must be made in writing to AmazeTour and will be subject to the following cancellation charges:

1. More than 7 days prior to the commencement of the trip/tour – 10% of the total booking cost.

2. Between 2 days and 7 days prior to the commencement of the trip/tour – 50% of the total booking cost.

3. Less than 48 hours prior to the commencement of the trip (tour)/no show – 100% of the total booking cost.

Cancellation charges and fees cannot be waived. There are no exceptions. No refund will be made for any unused portions of the tour after the departure date. Please note that employees of AmazeTour or any third party suppliers or operators are not authorised to give any guarantees or agreements to customers in respect of refunds or any other matters. Any such guarantees or agreements will not bind AmazeTour.

AIRFARES - CANCELLATION AND AMENDMENTS
Separate terms and conditions will apply to the airfares. It is the customer's responsibility to carefully read and understand the terms and conditions that relate to the customer's airfare and contact the relevant airline if the customer requires further information. Updated pricing will be advised at the time of booking but is subject to change until the airline ticket is issued. Cancellation and refund policies associated with airfares vary according to airfare terms and conditions and the relevant airline. Discounted airfares are often not refundable and non-changeable after ticket issue.

AMENDMENT FEES
The following fees will apply:

1. Amendment to confirmed and deposited itineraries outside of 10 working days - AUD\$55 per change.

2. Reissue of airline tickets - AUD\$110 per airline ticket re-issued; however other fees may apply from time to time.

3. Rail tickets and/or passes - AUD\$55 per rail ticket and/or pass; however other fees may apply from time to time.

Once a booking is confirmed no name transfers are permitted as this will be regarded as a cancellation.

LATE BOOKINGS

Booking made less than 3 working days prior to departure will incur a late booking fee of AUD\$55 per booking and must be paid in full. These bookings may also incur additional fees including any applicable high season surcharge.

CANCELL ATION

CANCELLATION

AmazeTour reserves the right to cancel a tour prior to departure due to insufficient numbers. In such an event, alternative travel date(s) will be offered. Should these options not be acceptable, AmazeTour will refund the full booking cost paid less:

1. Cancellation fees or other fees and expenses charged by third parties; plus

2. Credit card transaction fees.

No other amount will be paid to the customer. If a tour is cancelled ue to acts of third parties (other than the customer), AmazeTour will pass on to the customer, any refund received by AmazeTour from the independent suppliers or operators for the cancelled travel arrangement, less:

3. Cancellation fees or other fees and expenses charged by airlines and/or other third parties; plus

4. Credit card transaction fees; plus

5. A service charge of AUDS55 per person (GST inclusive) to be retained by AmazeTour.

Unforeseeable circumstances such as force majeure, adverse weather, flight rescheduling, hotel overbooking and faults with transportation or road conditions may also have an effect on the tour itinerary after the commencement date. Any decision made in respect of tour services by independent suppliers or operators to re-route or amend the itinerary due to any of the above or similar circumstances is at the discretion of the independent suppliers or operators and AmazeTour will not be liable for any claim whatsoever arising from such events.

REFUSAL OF CARRIAGE

REFUSAL OF CARRIAGE

AmazeTour, its employees, agents and contractors retain the right to remove any customer from its group and/ or individual tour for reasons that impact on the enjoyment or safety of the other tour members, such as, but not limited to, that customer's physical, medical or mental inability to undertake the arrangement of the tour, unsocial or unruly behaviour, or the carriage of prohibited substances and materials.

HOTEL DESCRIPTIONS MAPS & PICTURES

HOTEL DESCRIPTIONS MAPS & PICTURES
Hotel descriptions are based on current hotel information provided by suppliers. Any facilities described are subject to change at any time. Maps and photographs are included for general information only and may not necessarily reflect actual routing location or services. Hotel room photographs may not be specific to the actual room occupied. AmazeTour does not warrant that they are accurate or true.
Unless otherwise specified in the booking confirmation invoice, all hotel accommodation is twin share. Single rooms are subject to the supplementary cost as noted on each tour.

WILLING TO SHARE

AmazeTour will endeavour to match "willing to share" customers of the same sex and age group on their departure. If it is unable to do so, the customer will be required to pay the applicable single supplement.

TRAVEL INSURANCE
It is highly recommended that the customer obtain and
maintain adequate insurance for the full duration of the
customer's travel arrangements, including cover for illness,
injury, death, loss of baggage, travel document, personal items,
cancellation and curtailment. AmazeTour will not be liable for
any cost incurred by the customer on any tours. It is customer's
responsibility to obtain and maintain appropriate insurance(s).

HEALTH REQUIREMENTS

HEALTH REQUIREMENTS
The customer is required to familiarise himself or herself with any health requirements for the tour. If the customer:

1. is aged 70 years or more; or

2. has any allments either existing at the time of the booking or arise before the customer's departure; or

3. has a pre-existing condition that affects the customer's fitness to travel; or

4. has any medical/ dietary requirements, the customer must notify AmazeTour the details of those conditions in writing at the time of the booking (and if not possible, prior to the customer's departure). The customer should visit the doctor for these aforementioned purposes and to confirm that the customer is physically able to undertake the travel arrangement or the day-to-day requirements of the tour.

TRAVEL DOCUMENTS

It is the customer's responsibility to ensure that the customer has a valid passport, visa(s), driver licence and other travel related documents when travelling in Australia. AmazeTour will not be liable for any incorrect or invalid documentation or inaccuracy of information provided by the customer.

By providing an email address to AmazeTour, the customer has agreed to receive emails from it which may contain marketing, specials, and promotional material.

Tipping is a firm and expected element in the tourism industry today. The nominated tip amount is to be given to the customer's local tour guide at the beginning of the tour. AmazeTour will advise the amount required per person as it is dependant on the length of the group and/or individual tour

undertaken. Tipping amount is suggested at AUD\$5.00 per person, per day and are subject to change at any time.

SHOPPING

AmazeTour, its employees, agents and contractors do not ensure or guarantee the quality or value of any goods purchased or the suitability of any retail outlets visited and the security of using a credit card to purchase such goods. In all cases, the purchasing of goods and the use of a credit card are entirely at the customer's own risk.

RESPONSIBILITY

RESPONSIBILITY

AmazeTour acts as a co-ordinator for all persons taking these tours in the making of all arrangements for transportation, sightseeing, restaurants and hotel accommodation. It does not own, manage, control or operate any transportation vehicle (other than a vehicle with its logo on it), hotel or restaurant or any other supplier of services. All coupons, receipts, tickets and bookings are issued subject to the terms and conditions specified by the suppliers and all services are subject to the laws of the each state or territory where the services are provided.

subject to the laws of the each state or territory where the services are provided.

AmazeTour acts only as an agent for the owners, contractors, and suppliers of transportation and /or other related travel services provided and assumes no responsibility for the loss or damage to baggage or property or for any injury, illness or death or for any damages or claims whatsoever caused arising directly or indirectly from accidents loss or damage to person or property, delays, transport failure, strikes, wars and uprisings or acts of God etc.

TOUR

Tour itineraries and prices are accurate at the time they are advised in writing by AmazeTour (including the printing on the relevant brochure) and prices are based on Australian Dollars. This does not apply to any tax changes or levies imposed by any government or their agencies or any airline. The prices for tours are subject to change without notice due to seasonality, special event and blockout date designated by hotels, airlines and other suppliers. AmazeTour reserves the right to make alternations to itineraries departure dates and prices due to circumstances beyond its control.

RESPONSIBILITIES
It is the customer's responsibility to ensure that all invoice and itinerary details and documentation issued by AmazeTour are correct and that the customer is aware of amendment and cancellation conditions and other clauses in these booking conditions.

INDEMNITY
The customer agrees to indemnify and keep indemnified AmazeTour, its employees, agents and contractors from and against any claims, causes or actions, demands, recoveries, losses, damages, fines, penalties or other costs or expenses of any kind arising out of or in relation to any action, inaction or omission by the customer including without imitation the customer's breach of:

1. these booking conditions; and
2. any laws or the rights of a third party.

EXCLUSION OF WARRANTIES AND LIMITATION OF LIABILITIES

EXCLUSION OF WARRANTIES AND LIMITATION OF LIABILITIES
To the maximum extent permitted by law, AmazeTour disclaims all representations and warranties, whether express or implied by statute, custom or usage relating to the information contained in AmazeTour's brochures or information handouts relating to the tour or the services offered /provided by AmazeTour. To the extent that such representations and warranties cannot be excluded, AmazeTour's total liability in respect of the tour and the services offered/provided by it is limited to the refund of the tour cost paid by the customer (less any fees or expenses paid to a third party).

AmazeTour shall not be liable for any loss or damage whatsoever including consequential loss sustained by the customer or any third party, whether in contract, tort (including negligence), or otherwise arising out of or in relation to the information contained in AmazeTour's brochures or information handouts in respect of the tour or services offered/provided by AmazeTour.

PROCESSING FOR LODGING COMPLAINTS OR CLAIMS Should the customer be unsatisfied with any aspect of AmazeTour's travel arrangements, the customer must immediately inform the tour guide who will endeavour to resolve the issue at the time. If this is not possible and the customer wishes to lodge a complaint or claim, this must be done in writing to AmazeTour within 14 days of the date of the completion of the customer's travel arrangement organised by AmazeTour. Relevant receipts and substantiating evidence must be attached to the letter of claim. The customer waives his or her rights to any claims if it is not lodged within the his or her rights to any claims if it is not lodged within the required timeframe.

LAW OF CONTRACT

These booking conditions are governed by the laws of South Australia, Australia. AmazeTour and the customer submit to the non-exclusive jurisdiction of the Courts of South Australia in respect of these terms and any dispute between AmazeTour and the customer.

Contact us

Your travel agent:

Operated by:

